SHORTWAYS ASSISTANT

WHY?

- Users must be trained when a **new application** is deployed
- An adoption issue generates lots of **support tickets**

WHAT?

Shortways Assistant is a **digital adoption platform**, a digitized user support tool that is directly integrated into company software.
It displays tooltips, step-by-step guidance, notification bubbles or contextual FAQs.

WHERE?

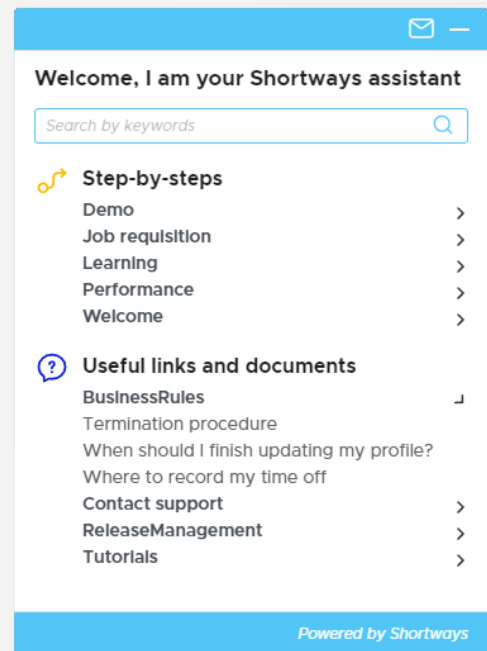It can be integrated in **most common applications**:
- HCM: SucessFactors
- CRM: Salesforce
- ERP: SAP S/4HANA, Oracle
- ITSM: ServiceNow, BMC

Welcome, I am your Shortways assistant

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Powered by Shortways

HOW?

Shortways provides the software and **AKT Global** provides training, content creation and adoption services.

BENEFITS?

- **Digitized** training
- **Streamlined** IT support
- **Secured** digital transformation

A project you'd like to tell us about? Contact us:
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